



LEADINGAGE CAST TECHNOLOGY STUDY TOUR

APRIL 15 – 21, 2012

The coming reality of global ageing and its impact on the service sector at all levels is undeniably the most serious demographic shift in the history of the world. Its impact on all societal structures will be tremendous, with particularly important ramifications for the systems dedicated to care for the elderly.

These changes have prompted active research in technology solutions that can help the elderly age in place as well as provide efficiencies needed to compensate for functional limitations and the shrinking care giving work force.

Ageing service technologies can be broadly defined as technologies that can influence the ageing experience for seniors, including their quality of life, health outcomes, satisfaction and/or the quality of care they receive. These include technologies that can be used by seniors, caregivers [both professional and informal], health care providers and ageing service providers to improve the quality of care, enhance the caregivers' experience, efficiencies and cost-effectiveness.

This IAHSA Study Tour, cosponsored by the LeadingAge Center for Aging Services Technologies [CAST], will focus on exploring the trends in care provision and use of technology to adapt to the changing environment and consumer demands.

Some technologies featured in the tour:

Assistive, telemonitoring, telehealth, telemedicine, and information and communication technologies. In addition the tour will look at health information exchange programs as well as efforts to exchange and integrate information from acute and post-acute electronic health record for care coordination and health management purposes. The tour will also include a visit to a major technology company serving aged care providers in the region.

The organizations selected as part of the tour are leaders in the field applying these technologies in their facilities and in the community at large. You will learn about technologies deployed, hear about practical implementation lessons, results of implementations/ research on care processes and outcomes. Where appropriate, participants will also have an opportunity to discuss operational and business models, as well as technical challenges encountered/overcome with administration, operations staff users, technical staff and/or older adult users of some of these technologies.

Tour Leader:

Majd Alwan, Vice President, LeadingAge CAST

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STUDY TOUR ITINERARY *

Visiting New York City, NY, Harrisburg, PA, and Silver Spring, MD

April 15 – 21, 2012

Sunday, April 15:

The study tour begins with your arrival in New York. We will gather in the evening for a welcome dinner at the hotel, including delegate introductions and program briefing.

Monday, April 16:

After an orientation visit with US ageing service providers, the tour will visit with key staff from two major New York providers: Jewish Home Life Care and Beth Abraham.

Lunch is included. Dinner on your own.

Tuesday, April 17:

Today features a full day in Manhattan visiting Self Help and Visiting Nurse Service of New York Center for Home Care Policy and Research.

Lunch is included. Dinner on your own.

Saturday, April 21:

Tour ends in the morning after breakfast.

Tour Inclusions:

- Three Star Hotels throughout
- Breakfast daily, with other meals as described in itinerary
- All motor coach transportation and tours as described in itinerary
- All taxes and service fees

Not Included:

Flights to and from the USA

Wednesday, April 18:

After a morning tour with Metropolitan Jewish Health System, travel by bus to the Harrisburg PA and overnight.

Lunch is included. Dinner on your own.

Thursday, April 19:

Visit an aged care provider and technology company in the Harrisburg area: Presbyterian Senior Living and Prelude Services.

Friday, April 20:

Visit Erickson Retirement Community Riderwood in Silver Spring, Maryland. Bus to Washington, DC for closing dinner & overnight.

Lunch and dinner are included.

**Tour programme subject to change*

Price:** [based on 20 travelers]

Per person double – US\$ 3,495

Single supplement – US\$ 995

Deposit Required:

US\$500 [refundable until 60 days prior]

Final payment due 60 days prior.

***Price is subject to change.*

Purchase of travel insurance is strongly advised.

Tour is limited to 24 participants.

All tours will be conducted in English.

Registration for the study tour will open in December 2011.
To express interest or make inquiries, please contact Virginia Nuessle at
vnuessle@leadingage.org.